

General terms and conditions of sales

These terms and conditions are applicable to the ordering and delivery of study books, other study materials, and merchandise by BeeVee, located at Heyendaalseweg 135 in Nijmegen, to her members.

Ordering

- Ordering is done by placing an order in the webshop of BeeVee or during a boardroom shift. Orders are to be made in time and according to BeeVee's instructions.

Delivery

- BeeVee strives to deliver the ordered products on time. The delivery is made when the orderer collects the ordered products either during the after-sale/collection period for study books and study materials or during a boardroom shift for merchandise, as communicated by BeeVee.
- When the orderer is unable to collect their ordered books and/or study materials during the after-sale/collection period, the orderer can send an e-mail to the commissioner education and study materials (ces) via beevee_ces@science.ru.nl to make an alternative arrangement. When the orderer is unable to collect their merchandise within reasonable time, the orderer can send an email to the treasurer via beevee_treasurer@science.ru.nl to make an alternative arrangement.

Payment

- When the orderer pays their order by means of bank transfer, the full amount for the ordered study materials should be credited to the bank account of BeeVee within ten business days, but no later than five days after the end of the ordering period. When this is not the case, their order will be cancelled automatically by BeeVee. A product that has been bought in the after-sale should be paid in cash or by bank transfer on the moment of purchase.

Withdrawal period and right of withdrawal

- An order can be cancelled by contacting the ces or treasurer no later than fourteen days after delivery of the last product. If the order consists of multiple products, this cancellation period time span starts after the final product has been delivered. This can be done by sending an e-mail to beevee_ces@science.ru.nl or beevee_treasurer@science.ru.nl.
- A product that is bought in the after-sale/collection period can be returned up until the end of the after-sale/collection period.
- Returning of the products is only possible by handing over the product in good shape during a boardroom shift, or when agreed otherwise. The board decides whether the product is in good shape.

Refund returned products

- When the orderer gets a restitution because they cancelled and returned their product within the aforementioned applicable withdrawal period, the amount will be refunded on the bank account

from which the order was paid within ten business days after receiving the returned products.

Cancelling and returning

- When the orderer does not collect ordered books during the after-sale/collection period and the ces is unable to contact them using either the contact details on their profile on the BeeVee website or student email address, the order will be automatically cancelled minimally five business days after the end of the after-sale/collection period. In this case, the cancelation fee applies. This is an amount of € 25.- for the entire order, not per product. If the order consists of a single product that costs less than € 25.- however, the cancelation fee consists of the purchase price of that product. If the order consists of multiple products that together cost less than € 25.-, the cancelation fee consists of the purchase price of those products together. If applicable, the remainder of the already paid order amount will be refunded to the bank account of the orderer within ten business days.
- When the orderer has contacted the ces after the after-sale/collection period and the order has not yet been returned to the supplier of BeeVee, they will have the choice to either pay the cancelation fee, or receive the products for a surcharge of € 5.- per product.
- For the return of purchases made during the after-sale/collection period, a returning fee applies. This is an amount of € 25.- for the entire order, not per product. If the order consists of a single product that costs less than € 25.- however, the returning fee consists of the purchase price of that product. If the order consists of multiple products that together cost less than € 25.-, the returning fee consists of the purchase price of those products together. If applicable, the remainder of the already paid order amount will be refunded on the bank account of the orderer within ten business days.
- If merchandise is not collected within six months after the purchase, the product shall revert to the association without restitution.
- If books ordered during the collection/after-sale period are not collected within six months after purchase and the ces has not been able to come into contact with the orderer via the contact details on their profile on the BeeVee website or their student email address, the ordered books shall revert to the association without restitution. If the books in question are resold, the orderer is entitled to the cost of their order minus a cancellation fee of €25.- per order, not per book.

Processing of personal data

- In context of the orders referred to here, BeeVee will carefully manage the obtained and (digitally) processed and stored personal data of her members, in accordance with the applicable statutory regulations. BeeVee will only use this data for the execution of the order and delivery agreements with her members.

The abovementioned general terms and conditions of sales have been determined on the GMM held on October 5th of 2022 and have been signed by the chairman and secretary of the association:

Hazal Doğan
(Chairman)

Sven Bennis
(Secretary)